

Protect What Matters Most with Reach Protect

Strengthen your cyber resilience with ONGC's responsive, intelligent protection, built for modern business momentum.

Reach Protect is an ideal intermediate solution for businesses ready to take their cyber security to the next level, whilst taking advantage of our unlimited service desk coverage and vCIO services, empowering you to grow with confidence through proactive protection and expert support.

With round-the-clock threat monitoring, incident response and security awareness training, we help strengthen your business' defences so you can stay focused on what matters most. Reach Protect gives you the freedom to focus on innovation, while we lay the groundwork for more advanced protection and compliance, including a practical pathway toward Essential Eight maturity.



WHY REACH PROTECT?



Managed IT Services Included

Whether you need co-managed or fully outsourced IT support, Reach Protect provides unlimited Service Desk support, strategic technology advisory, and access to leading experts across multiple disciplines. Our teams focus on optimising operations, reducing interruptions, and helping you return to business swiftly.



Dedicated Cyber Security Team

Reach Protect gives you direct support from our dedicated Cyber Security team. Unlike other providers, ONGC's security team are solely focused on supporting our customers in their Cyber Security journeys and work seamlessly with our other business units to ensure you receive specialist support, all under one roof.



Respond Faster with Unlimited Incident Support

Reach Protect includes unlimited cyber security incident response. Our experts investigate, contain and resolve incidents quickly, minimising disruption and giving you peace of mind around the clock.



Empower Your Team to Become Your First Line of Defence

Security awareness training is built into Reach Protect to help you create a more cyber-aware culture and allow your employees to recognise threats before they become breaches. Enjoy built-in reporting and education.



Dark Web Scanning

Reach Protect continuously scans the dark web to alert you if your data appears for sale. This proactive approach allows you to take steps to quickly re-establish secure system access, should you be affected by a third-party breach.



Power Productivity with Microsoft 365 Business Premium

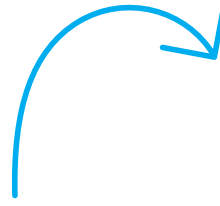
Reach Protect includes Microsoft 365 Business Premium, giving your team the tools to work efficiently and securely, collaborate seamlessly and stay connected from anywhere.

Inclusions	Reach Ignite [®] Managed IT with Entry-Level Security	Reach Protect Managed IT with Intermediate Security	Reach Secure Managed IT with Advanced Security
Alignment with the Essential 8	Partially Aligned		Fully Aligned
Helpdesk Support			
Unlimited Remote Technical Helpdesk Support	✓	✓	✓
Priority Support	✓	✓	✓
Dedicated Technical Team	✓	✓	✓
Infrastructure & Device Management	✓	✓	✓
24x7x365 Device Health Monitoring	✓	✓	✓
Microsoft 365 Suite Management	✓	✓	✓
Backup and Disaster Recovery Monitoring & Testing	✓	✓	✓
Reach Self-Service User Access Management Portal	✓	✓	✓
Microsoft 365 License & Apps			
Microsoft 365 Business Premium	✓	✓	✓
Office 365 Backup	✓	✓	✓
CIO Services			
Planned Strategic Business Reviews	✓	✓	✓
Dedicated Account Manager	✓	✓	✓
Monthly technology Insights and Updates	✓	✓	✓
Security & Technical Implementation			
MFA, Conditional Access	✓	✓	✓
Email filtering	✓	✓	✓
Firewall Management	✓	✓	✓
Advanced Endpoint Protection	✓	✓	✓
24x7x365 Security Operation Centre		✓	✓
Dedicated Cyber Security Team		✓	✓
Unlimited Response for Security Incidents		✓	✓
Security Incident Compliance Reporting		✓	✓
Advanced Web Content Filtering		✓	✓
Dark Web Stolen Credential Scanning		✓	✓
Security Awareness Training Platform & Reporting		✓	✓
3rd Party Security Compliance Consultation		✓	✓
Compliance			
Cyber Security Roadmap (E8 Maturity Level 2)			✓
Implementation of Roadmap			✓
Application Control Management			✓
Data Loss Prevention Policy Management			✓
Mobile Device Management			✓
Security Vulnerability Scanning on Covered Devices			✓
Compliance Documentation (IRP, DRP)			✓
Cyber Security Monthly Reporting			✓
Annual Disaster Recovery Test			✓
Annual Cyber Security Assessment			✓

*Please note, onboarding is quoted separately for all of the Reach solutions.

NEED MORE COVERAGE?

Elevate Your Cyber Security with Reach Secure



Interested in unlocking premium protection and control?

Reach Secure is designed for businesses that need advanced, comprehensive protection and are motivated to meet Essential Eight Maturity Level 2 compliance. This powerful solution combines high-level security, strategic oversight and in-depth assessments to support complex compliance requirements and help your business stay ahead of evolving threats.

Get in Touch

**Talk to our security
specialists today.**

Discover how Reach Protect
can deliver the right balance
of protection and support to
drive your business success.

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