

MICROSOFT TEAMS CALLING

# Dial Into the Future of Business Communications

**Improve teamwork, productivity, and efficiency with Microsoft Teams Calling.**

Extend Microsoft Team's capabilities with the integrated cloud-based calling solution. It provides a seamless fusion of voice and video calls with chat and collaboration tools. As Microsoft Teams specialists, ONGC can transform your business communications and help you unlock the benefits.



## WHY MICROSOFT TEAMS CALLING?



### Seamless Integration with Microsoft 365

It is the only communication platform that is fully integrated with the Microsoft 365 suite. This enables streamlined workflows and enhanced productivity – no more switching between different apps.



### Built-in Compliance and Security Measures

Teams uses end-to-end encryption, multi-factor authentication, and data encryption. These are crucial for organisations with strict data protection and compliance obligations, and a must for safeguarding any business against data breaches.



### Future-Ready and Smart Communication Features

Teams has advanced business communication capabilities, with AI-driven features like intelligent meeting summaries and real-time translation. These cutting-edge innovations streamline workflows, enhance collaboration, and can bring your business to the forefront of tech advancement.

## Key Features for Seamless Communication

- **VIDEO CONFERENCING**  
High-quality video meetings, with screen sharing, custom backgrounds, live captions, breakout rooms, and more
- **CLOUD AUTO ATTENDANTS**  
Automate call routing to improve customer service and internal communication
- **VOIP CALLING**  
Make and receive calls to anyone - landlines, mobiles and Teams
- **FILE SHARING & COLLABORATION**  
Seamless sharing and co-editing of files, plus idea sharing on digital whiteboards
- **CHAT & INSTANT MESSAGING**  
Real-time communication with rich text editing, translation, scheduled messages, suggested replies, and more
- **ACCESSIBILITY**  
Ensures accessibility for all users
- **AI-POWERED FUTURE**  
Ongoing development of AI capabilities



ADD-ONS

# Supercharge Your Teams Experience

Level up your Teams Calling experience by leveraging ONGC's available add-ons.



## Centralised Call Recording

Review calls, ensure compliance, and improve quality assurance by automatically recording and securely storing all voice interactions in SharePoint, while still protecting financial data like credit card or banking information.



## Intelligent Reporting

Identify user activity trends, optimise resource allocation, and make data-driven decisions – by utilising detailed reports on usage patterns, call analytics, and meeting metrics.

## Enhance Communication, Seamlessly

Contact ONGC Systems today to discover how our Teams Calling solution can transform your business communication.



**1800 664 248**

**sales@ongc.com.au**

**www.ongc.com.au**

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