



# MANAGED SECURITY SERVICES

Breaking down the difference between **Managed Services** and **Managed Security**.

Technology Services	Managed Services	Managed Services + Managed Security
<b>Managed Services</b>		
Infrastructure & Device Management	✓	✓
Cloud / SaaS Application Management	✓	✓
24x7x365 Monitoring	✓	✓
Help Desk & On site Services	✓	✓
Backup & Disaster Recovery	✓	✓
Strategic Business Reviews	✓	✓
<b>Basic Security</b>		
Email Encryption / Spam Filtering	✓	✓
Web Content Filtering	✓	✓
Antivirus / Antimalware	✓	✓
Firewall Management	✓	✓
Multi-factor Authentication	✓	✓
<b>Cyber Security</b>		
Advanced Password Management		✓
Dark Web Identity Scanning		✓
ASCS Essential Eight Aligned Security Improvement Strategy		✓
Disk Encryption / Protection		✓
Regular Cyber Security Risk Assessments		✓
Vulnerability Scanning		✓
Shortened SLA Response Times for Security Incidents		✓
24 x 7 x 365 Security Operations Centre		✓
Regular Security Awareness Training		✓
Security Incident Compliance Reports		✓
Endpoint Detection & Response (EDR)		✓
Data Loss Prevention		✓
Network Access Control		✓
User Behavioral Analytics		✓